



CENTRE FOR DEVELOPMENT OF IMAGING TECHNOLOGY (C-DIT)

Chitranjali Hills, Thiruvallam, Thiruvananthapuram-27

Phone: 0471-2380910, 912

No. C-DIT/03/RCKYM-TOKEN/2024-25/T600

Date: 10.03.2025

TENDER NOTICE

**SUPPLY AND INSTALLATION OF TOKEN PRINTER (11 Nos)
AND THERMAL PAPER ROLLS**

Sealed tenders are invited for the supply and installation of Token Printer and Thermal Paper Rolls at various hospitals. The envelopes containing the tender should bear the superscription “*For the supply and installation of **Token Printer and Thermal Paper Rolls***” and should be addressed to The Registrar, Centre for Development of Imaging Technology (C-DIT), Chitranjali Hills, Thiruvallam, Thiruvananthapuram 695027. Intending tenderers may submit the tenders on their own papers by post/hand. Last date for receipt of tenders is **15.03.2025, 3.00 PM**. Late tenders will not be accepted. The tenders will be opened at **3.10 PM on 15.03.2025** in C-DIT office in the presence of the tenderers or their authorized representatives who may be present at that time. Details of the requirements and the conditions governing the supply can be downloaded from our website www.cdit.org

Thiruvananthapuram

10.03.2025

Sd/-

REGISTRAR



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GENERAL TERMS AND CONDITIONS

1. This Tender is invited for the “supply and installation Token Printer and Thermal Paper Rolls at various hospitals (11 Nos) as per the tender specification.
2. C-DIT reserves the right to cancel any or all tenders without assigning any reason whatsoever

Scope of work:

Supply and installation of Token Printer and Thermal Paper Rolls at various hospitals.

I. SPECIFICATIONS & REQUIREMENT

Work details: Supply and installation of Token Printer with Thermal Roll of the following Specifications

Specifications
<p style="text-align: center;">Size: 300mm length x 210mm width x 80 mm height</p> <p>Print method: Thermal array printing Dot structure: 384 dots per line Paper size : 2 inch Effective printing area: 48mm Printing speed: 90 mm/sec max. Paper thickness: 60 to 80 m Cutter : automatic Cutting method: slide blade Display: 16 x 2 lcd Operating voltage: 230v ac (12v adaptor will be provided) Power: 24w max Counter display: optional Cabinet: ms (powder coated)</p>

Unique Features

- Wall mountable metal cabinet
- Manual entry
- High quality push buttons
- Synchronization with token calling unit (optional)
- **Thermal paper big roll of 50 meter length can be loaded.**
- **1200 paper tokens can be generated from each 50 meter roll**
- Paper empty alert buzzer & Lcd display indication.
- Partial cut / full cut options available
- 16x2 line LCD display
- User editable token numbers
- Auto reset facility
- 12v dc external power adaptor

Additional Features

1. Provision should be made to include additional 9 buttons
2. Token printer should have sticker (C-DIT logo, Contact Phone number)
(Size: 6.2cm * 3.1cm)

OFFICE LOCATIONS

Sl No	Office Name	Token Printer (Required Quantity)	Additional Button (required Qty)	Thermal Roll (Required Quantity)
1	Govt.Ayurveda Dispensary Badiadika Kasaragod	1	0	5
2	Govt Homoeo Dispensary Kozhippilly Kuthattukulam	1	0	50
3	Govt Homoeo Dispensary Kolazhy Thrissur	1	0	1
4	Govt Homoeo Dispensary Perumpilavu Thrissur	1	0	20
5	Govt.Ayurveda Dispensary Muhamma Alappuzha	1	0	5
6	Govt.Homoeo Dispensary Pramadam Pathanamthitta	1	0	1
7	THQH Nedumkandam IDUKKI	1	0	0
8	District Homoeo Hospital Thrissur	1	5	20

9	Govt.HomoeoDispensary Muttill Wayanad	1	0	1
10	CHC Mayil Kannur	0	0	50
11	Coastal Speciality Hospital Valiyathura	1	0	1
12	GAD KULANADA	1	0	1
	TOTAL	11	5	155

II. ELIGIBILITY CRITERIA

1. Bidders should have valid GST registration.
2. Bidders should have PAN allotted to him by the IT Department
3. Bidder shall not be blacklisted by any government agencies
4. To qualify for award of the work, the intending bidder must be regular supplier/prime contractor of the quoted items with prior experience in servicing same or similar supply orders at least to two clients.

III. Other Terms and Conditions:

1. The undersigned does not bind himself to accept the lowest tender and reserve himself the rights of accepting the whole or any part of the tender and the tenderer shall be bound to supply the accepted item at the rates quoted.
2. No advance payment will be made against supplies. The rate quoted by the Tenderer shall be inclusive of all applicable GST (to be shown separately) transportation charges, testing charges, installation charges and unloading charges at site.
3. **Rates quoted by the tenderer shall be valid for a period of Six months from the date of opening of the tender.**
4. The service period shall be specifically indicated in the tender and strictly adhered to. The service shall be arranged within 10 days on receipt of the firm order. Any delay in the work completion period after the work order is placed may result in cancellation of the work order.
5. **The supplier shall submit the price offers in “Form B” in sealed envelope.**

6. The rate quoted for material shall be final and no enhancement will be allowed under any circumstances.
7. If the tenderer furnishes wrong and/or misleading data, statement(s) etc. about technical acceptability of the goods and services offered by it, its tender will be liable to be ignored and rejected in addition to other remedies available to the purchaser in this regard.
8. All items offered shall conform in all respects to the relevant Indian standard Specification with up-to-date amendments wherever applicable.
9. The contractor shall make arrangements for storage of material, tools and equipment etc at site and CDIT shall not bear any expenses and risks also on this account.
10. In case of extremely unsatisfactory execution, in competence, bad workmanship, use of materials officially rejected by the CDIT or similar circumstances, CDIT will reserve the right to terminate the contract and engage separate agencies for completing the work on contractors risk and cost by serving 3 days notice to the contractor. The contractor will observe all necessary precautions at this cost to safeguard the workers during execution of work.
11. Any dispute / differences between the parties arising out of and in connection with the contract shall be settled amicably by mutual negotiations. Unresolved disputes/ differences, if any, shall be settled by Arbitration and the arbitration proceedings shall be conducted at Thiruvananthapuram (India) in English language, under the Indian Arbitration and Conciliation Act, 2005. Unsettled disputes will be referred to courts and courts in Thiruvananthapuram/ Kerala will have exclusive jurisdiction over the same.
12. The bidder should ensure One year warranty as per this document to all equipment, parts supplied including all works associated with the project from the date of receipt of this order.

13. **PAYMENT TERMS**

100 % payment released on after successful Supply and installation of the equipment and subsequent verification by C-DIT authorities.

14. **Agreement:** The Successful bidder within 7 days of getting confirmed purchase order has to enter an agreement with C-DIT in Rs.200 worth non

judicial stamp paper, to ensure warranty and after sales support during the warranty period.

15. **Performance Bank Guarantee (PBG)/Security Deposit:** The Bidder, in the event of an order, should furnish a bank Guarantee from an Indian Nationalized Bank at no extra cost in a Performa prescribed by C-DIT for an amount equivalent to 5% (Five percent) of the value of the contract. The PBG shall be valid for period of 24 months from the date of commissioning of the work.

16. **Authority:** The authority for the acceptance of the tenders rests exclusively with the C-DIT. The C-DIT does not undertake to any reason whatsoever for the rejection of any tender.

17. ***The last date for submission of tender is 15.03.2025, 3.00 PM***

The tender will be opened on the same day at 3.10 PM

18. At any time prior to the deadline for submission of tenders, the C-DIT may, for any reason deemed fit by it, modify/amend the tender documents by issuing suitable amendment(s)/ corrigendum's to it. Corrigendum to this tender shall be published in the site www.cdit.org. Prospective bidders are advised to regularly visit the website: www.cdit.org to keep track of corrigendum, if any.

19. **In case of doubt:**

If the bidder have any doubt on technical specifications or on terms & conditions stipulated above, please contact person: **Shri Saji T HoD, (RC Kayamkulam)** Mob.:9895788227.

Sd/
REGISTRAR, C-DIT
Dated 10.03.2025



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Chithranjali Hills, Thiruvallam P.O., Thiruvananthapuram – 695 027

No. C-DIT/03/RCKYM-TOKEN/2024-25/T600

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FORM - B

SI NO	Particulars	Place of Supply/ installation	Required Quantity	Unit Price With GST	Total with GST
1	Thermal Printer based Token Generation Machine (As per the Tender Specification)	Given in the tender document	11		
2	Additional Button (As per the Tender Specification)		5		
3	Thermal Paper Roll (as per the Tender specification)		155		
TOTAL (In figures)					
TOTAL (In words)					

Date

Stamp

Name & Signature of Bidder